In Uttar Pradesh

1. Kanpur
2. Varanasi
3. Allahabad
4. Lucknow
5. Bareilly
6. Saharanpur

Information regarding progress in telephone facilities made in Maharashtra and U.P. is bieng collected and will be laid on the Table of the House.

Statement

Details of expansion of postal network in rural areas in U.P. and Maharashtra

Name of State	Year	Number of Post Offices opened/upgraded		Number of Panchayat Sanchar Sewa Kendras opened
		Extra Departmental Branch Post Offices (EDBOs)	Departmental Sub Post Offices (DSOs)	
Uttar Pradesh	1994-95	—	2	—
	1995-96	—	1	236
	1996-97	38	2	69(Sanctioned)
	TOTAL:	38	5	305
Maharashtra	1994-95	—	1	—
	1995-96	—	1	—
	1996-97	27	1	17(Sanctioned)
	TOTAL:	27	3	17

Suspension of New Internet Connection by VSNL

1817. SHRI GHUFRAN AZAM: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether it is a fact that VSNL has suspended providing new internet links;

(b) if so, the details thereof;

(c) the number of subscribers opted for internet so far in the towns of Calcutta, Chennai, Mumbai and Pune; and

(d) if so, the reasons therefor?

THE MINISTER OF COMMUNICATIONS (SHRI BENI PRASAD VERMA): (a) and (b) Sir, provision of new Internet links have been temporarily suspended by VSNL due to congestion in Internet needs of VSNL at Delhi, Mumbai, Calcutta, Chennai, Bangalore and Pune.

(c) and (d) The details regarding number of subscribers opted for internet are given in the statement attached herewith.

Statement

Numbers of subscribers opted for Internet

City/Types of Accounts	TCP/IP	Shell	Student	Total
Calcutta	768	561	409	1738
Chennai	1679	1402	1330	4411
Pune	572	478	—	1050
Mumbai	5602	3635	2625	11862

39th Telephone Adalat in Delhi

1818. SHRI K.M. KHAN: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether the M.T.N.L., Delhi is holding 39th Telephone Adalat on 12th April, 1997;

(b) if so, the details thereof;

(c) whether some procedure to invite the issues for such Adalat has since been prescribed;

(d) if so, the details thereof;

(e) whether the M.T.N.L. provides fortnightly meter reading statements to subscribers on their requests on payment basis;

(f) whether some requests for supply of such statements have been received in Shakti Nagar and Chanakya Puri Exchange in 1996; and

(g) if so, details thereof with action proposed to be taken against officials for not supplying such statements?

THE MINISTER OF COMMUNICATIONS (SHRI BENI PRASAD VERMA): (a) Yes, Sir.

(b) The following types of cases are to be discussed in the Adalat for settlement:

Matters related to Telephone service, excess billing, delay in opening of new telephone connection and their shifting, restoration, refund of security and rental rebate etc.

(c) Yes, Sir.

(d) In general, adalats are being held every 3 months. Advertisements are given in the leading Hindi/English (local) Newspapers in the first week of the month prior to the one in which Telephone adalat is to be held. Only those cases of complaints/grievances are taken in the Adalat for the settlement which have earlier not been settled by respective area G.M. and on which the correspondence has been carried out by subscriber with supporting documents. Such cases are discussed and decided as per merit.

(e) Yes, Sir, MTNL provides fortnightly meter reading to subscribers, who so desire on payment basis.

(f) Yes, Sir.

(g) 3 requests for supply of fortnightly meter reading were received by Shakti Nagar exchange, while 144 in Chanakya Puri exchange. All the requests have been complied with.

Overall order book position of BEL

1819. SHRI S.M. KRISHNA: Will the Minister of DEFENCE be pleased to state:

(a) whether it is a fact that overall order book position has declined for Bharat Electronics Limited, Bangalore particularly the orders of sound and vision broadcasting equipments; if so, the reasons therefor;

(b) the details of orders received from Defence and the Sound and Vision broadcasting orders during last three